



## YOUR SAFETY: OUR EVER – PRESENT CONCERN

We are delighted to welcome you back at the Saint-Delis hotel.

All our teams and myself have a deep commitment to welcome you under the best health and safety conditions. We strive to put into use the advice of the governmental authorities in terms of prevention against the COVID-19.

During your stay, we thank you for complying with some protocol enforced in hotels, coffees and restaurants, namely:

- Hand disinfection as soon as you enter the establishment (hydroalcoholic solution at your disposal)
- Masks are needless to say compulsory within the establishment, in the dining room, massage room, lounge bar...

Below you will also find some implemented measures:

- Display of the health policies
- Hydroalcoholic solution stand at the entrance of the establishment and at the reception
- Distancing limits organized by markers in the communal areas (compliance with the 1 meter distance)
- Implementation of an intensive and even protocol of disinfection with the contact elements (door handles, room key, stair railings, switches, chaires, desk, etc.) with an organic virucide product, environmentally friendly (EN 14476 standard) in the communal areas and bathrooms
- Particular attention has also been paid to cleaning and disinfecting of your bedroom, In accordance with a specific protocol with 8 BioZone equipments
- Fitting our teams interacting with other people with masks and gloves
- Stand back one of our partner in case of COVID-19 symptoms

We also thought about making your stay even easier, since your arrival until your departure :

- Lobby and front desk secured with plexi-glass, hydroalcoholic solution, social distancing
- Provision of a disinfected key at your arrival
- Digital optimization of the informations and offered services, with the presentation of a disinfected tablet at your arrival and for your entire stay,
- Breakfast and room service: room service menu, wine cellar book and bar menu are available on your tablet or on your smartphone through a simple flashcode.(QR code).
- Invoice sent by email or issued on a tablet, with secure payments and guaranteed availability.

We are looking forward to welcoming you soon at the Saint-Delis hotel,

Anne-Sophie Levée  
Maitre de Maison